



### **Information regarding out of catchment area registrations**

It is possible to register at either site of The Birchwood and Sollershott Surgeries even if you do not live inside our catchment area. This leaflet is information on what this kind of registration means for you.

**An important consideration you should make is that we are not required to provide you with a home visit.**

You may on occasion, develop an urgent illness or injury at home that means attending our Practice would not be possible.

If you have an urgent care need, we will ask you to call NHS 111 and they will put you in touch with a local service (this may be a face-to-face appointment with a local healthcare professional or a home visit where necessary).

In these circumstances NHS 111 will direct you to the local service that has been established by NHS England for patients such as you. This local service could be a GP practice near to where you live, the local walk-in or urgent care centre, A&E or minor injuries unit.

If this is in the out-of-hours period when GP surgeries are normally closed — between 6:30pm and 8:00am weekdays, bank holidays or weekends — NHS 111 will direct you to the local out-of-hours provider.

The practice will only register you without home visits if it is clinically appropriate and practical in your individual case.

### **Health needs**

If your registration is accepted, you will attend the Practice and receive the range of services provided as normal apart from home visits, however, you may not be able to access other certain services also such as:

- District Nurse Services
- Mental Health Services
- Social Care Services
- Health Visiting Services

If at any point, we feel that we cannot meet your health needs we will ask you to register at a GP closer to your home address and we will remove you from our list.

Please give careful consideration to your request to register with our Practice.

### **If you would like to continue with your registration**

# 12PointCare



Your chosen usual site of either Birchwood Surgery or Sollershott Surgery will send you an out of area agreement form outlining the above information, you will need to sign this and send it back to your usual site within four weeks of the date of the letter. If we do not receive this, we will assume you no longer wish to be registered and will cancel the registration or remove you from the practice.